

To: asaraf@cisco.com
Subject: Joan (Van Dyke) Lonzo
Cc: joavandy@cisco.com

Hello Ashok,

I am just taking a minute to COMMENT one of the people you have on your team, Joan (Van Dyke) Lonzo. I want to tell you she has done an incredible job helping me on a web page project I was assigned for the MWG group. I contacted Joan 7/17, having never done any work on a web page before. I explained what we were trying to accomplish and she has worked with me every step of the way and has done a TREMENDOUS job. She has demonstrated an extremely high level of competence, diligence and all the while has had a GREAT attitude. Even (especially) today, working from home with an injured foot, she has invested a considerable amount of time working on our web page and interacting with me via aol instant message and on her cell phone, and has been a tremendous help. She put up with me until she got our project exactly the way I wanted it. I really appreciate her support and want you to know what an excellent job she is doing. She is a pleasure to work with.

Joan, thank you very much for the EXCELLENT job!!!

Sincerely,
tony

"Greatness is not where we stand, but in what direction we are moving. We must sail sometimes with the wind, and sometimes against it- but sail we must, and not drift, nor lie at anchor." (Oliver Wendall Holmes)

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